

SURVEY ON THE AVAILABILITY OF TAXIS ACCESSIBLE TO DISABLED PERSONS



- ◆ The Office des personnes handicapées du Québec (OPHQ) and the ministère des Transports du Québec (MTQ) have joined forces to evaluate the best ways to ensure that there is a sufficient number of taxis in service equipped to transport at least one person in a wheelchair.
- ◆ We have therefore designed this survey in order to gather information on oversight of taxi transportation and the availability of taxis accessible to disabled persons, as well as to find out about promising initiatives in this field and to make them known.
- ◆ This survey is being sent to all members of the International Association of Transportation Regulators and to all authorities in charge of taxi transportation regulation. Please complete it and send it to us as soon as possible, at the address given on the last page. It will be our pleasure to send respondents a summary of the findings of the survey.
- ◆ For additional information, please call Michel Trudel (MTQ) at (514) 864-1637 or Murielle Larivière (OPHQ) at (514) 873-3905.

Thank you for your cooperation.

1. Authority responsible for taxi regulation

Name of person in charge : _____

Name of person completing the questionnaire if not the same as above : _____

Title : _____

Name of authority : _____

Address : _____

Telephone : _____ Fax : _____

E-mail address : _____

A) DESCRIPTION OF TERRITORY

2. Number of municipalities served by taxis regulated by your authority ? _____

3. Municipalities served by these taxis :

Name	Population
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

(Use a separate sheet if necessary.)

4. Total population served : _____

5. Area of territory served : _____ square kilometres
_____ or square miles

B) TAXI PERMITS

6. Number of taxi permits : _____

7. A) Is the number of taxi permits limited ? Yes ₁ No ₂

B) If so, give the year of issue of the most recent permits : _____

8. A) Are taxi permits transferable ? Yes ₁ No ₂

B) If so, what is the average market value of one of these permits ?
(Give the amount in your country's currency.) _____

9. Cost of annual renewal of a taxi permit :
(Give the amount in your country's currency.) _____

10. Must taxi permit holders belong to a service association or a radio dispatcher centre ? Yes ₁ No ₂

C) TAXI CHARACTERISTICS

11. Indicate which of the following taxi characteristics are required.
(Please check "None" if the characteristic is not a requirement.)

A) Maximum age of taxi when placed in service : _____ None 9

B) Operating age limit for taxi : _____ None 9

C) Wheelbase : *(Give the wheelbase and the unit of measurement.)* _____ None 9

D) Interior dimensions : *(Give the dimensions and the unit of measurement.)* None 9

E) Dimensions of doors : *(Give the dimensions and the unit of measurement.)* None 9

F) Other : *(Use a separate sheet if necessary.)*

D) TAXIS ACCESSIBLE TO DISABLED PERSONS IN WHEELCHAIRS

12. A) Do you have taxis that can transport at least one person in a wheelchair ?

Yes 1 No 2 → If no, go on to Question 18.

B) If so, how many ? _____

13. Indicate which of the following characteristics are required of taxis accessible to disabled persons. (Please check “None” or “No” for each characteristic that is not a requirement.)

A) Rear access ? Yes ₁ No ₂

B) Lateral access ? Yes ₁ No ₂

C) Dimensions of doors : *(Give the dimensions and the unit of measurement.)* None ₉

D) Ground clearance height : *(Give the dimensions and the unit of measurement.)* None ₉

E) Door opening angle : _____ None ₉

F) Height of the passenger compartment :
(Give the height and the unit of measurement.) None ₉

G) Space for wheelchair : *(Give the area and the unit of measurement.)* None ₉

H) Wheelchair anchoring and fastening system : None ₉

I) Specific equipment : None ₉

J) Other : *(Use a separate sheet if necessary.)*

14. What are the conditions under which these taxis may be operated ?

(You may check more than one answer.)

A) New taxi permits with the obligation to operate taxis accessible to disabled persons in wheelchairs. 1

B) Legal obligation for a taxi firm or service association to operate a certain number of taxis accessible to disabled persons in wheelchairs. 2

C) Contract with a public mass transit authority. 3

D) Taxi vehicle accessible to disabled persons in wheelchairs, belonging to a public authority and leased on a long-term basis to a taxi operator. 4

E) Initiative of the taxi industry in order to meet demand. 5

F) Unregulated activity. 6

G) Other : _____

15. If you checked A) in Question 14, please answer the following questions. If not, go on to Question 16.

A) Are these new taxi permits transferable ? Yes 1 No 2

B) If so, under what conditions ? _____

C) What is the average market value of one of these new permits ?
(Give the amount in your country's currency.) _____

16. A) Do you grant privileges or impose obligations in regard to the operation of taxis accessible to disabled persons in wheelchairs ?

Yes ₁ No ₂

B) If so, which ones ? (You may check more than one answer.)

Priority given to disabled persons ₁

Obligation to be available 24 hours a day ₂

Obligation to be available seven days a week ₃

Special permit for the driver ₄

Larger territory ₅

Different fare schedule ₆

Other : _____

17. A) Can taxi owners obtain financial assistance (subsidies, loans at special rates or another form of aid) to buy or operate a taxi accessible to disabled persons in wheelchairs ?

Yes ₁ No ₂ → If no, go on to Question 18.

B) If so, what authority administers this assistance ?

C) If so, what form does this financial assistance take ?

Purchase subsidy ₁

Loan at a special rate ₂

Other: _____

E) FARE SCHEDULES

18. A) For your territory, what is the taxi fare schedule for each of the following :

(Give amounts in your country's currency.)

Upon pick-up _____

Rate per kilometre (or per mile) _____

(Give the unit of measurement in kilometres or miles)

Hourly rate (waiting time) _____

Other authorized rates :

• Baggage _____

• Night fare _____

• Other (specify) _____

B) Do you have a special fare schedule for taxis accessible to disabled persons in wheelchairs ?

Yes ₁ No ₂

 └─→ If so, specify : _____

F) TAXI DRIVERS

19. How many taxi drivers are there on your territory ? _____

20. A) Are new candidates for a taxi driver permit obliged to take one or more training courses on the transportation of disabled persons?

Yes ₁ No ₂

B) If so, what courses are required (title, brief description and duration) ?

(Use a separate sheet if necessary.)

21. Do you require one or more upgrading courses as a condition for renewal of a taxi driver's permit ?

Yes ₁ No ₂

22. What is the annual cost of renewal of a taxi driver's permit ?

(Give the amount in your country's currency.)
